

TOPIC PERSON

| | Personal | Factual | Orienting |
|-----------------|--|---|---|
| RED Light | 1 FIGHTING Attack/Blame Righteous Question Sarcasm Self Attack/Defend Complaint | 2 OBSCURING Mind-Reading Negative or Positive Prediction Gossip Joking Around Thinking Out Loud Social Ritual | 3 COMPETING Yes-But Discount Leading Question Oughtitude Interrupt |
| YELLOW Light | Personal Information Current Personal Information Past Personal Opinion/ Explanation Personal Question | Facts & Figures General Information Narrow Question Broad Question | 6 INFLUENCING Opinion Proposal Command Social Reinforcement |
| GREEN Light | 7 RESONATING Inner Feeling Feeling Question Answer Feeling Question Mirror Inner Experience Affectionate Joke Self Assertion | 8 RESPONDING Answer Question Clarify Own Answer (with data) Paraphrase Summarize Corrective Feedback | 9 INTEGRATING Agreement Positives Build on Other's Ideas or Experience Work Joke |

Silence, Laughter, Noise

Developed by Yvonne Agazarian and Anita Simon.Note: The SAVI® Grid is intended to be used in conjunction with SAVI® training. Taken out of context, the content of the Grid may be ambiguous, confusing or misleading. SAVI® is a registered trademark of Claudia Byram & Frances Carter. Copyright © 2018 Claudia Byram & Frances Carter.